

Extended warranty for your **Klargester** treatment plant explained

Enjoy an extended warranty period for your Kingspan Klargester sewage treatment plant. In this document, we have outlined the benefits and terms associated with your extended warranty period.

For further enquiries, please contact our Kingspan Service team on:

 helpingyou@kingspan.com

 **0333 240 6868** (NI 028 3836 4600 | ROI 0818 543 500)

 kingspanservice.com

How to activate your extended warranty

Register your domestic BioDisc treatment plant online at: www.kingspan.co.uk/klargesterguarantee

Product	Warranty	Exceptions	
		Control Panel	Pumps
Biodisc BA-BB	7 Years	2 Years	2 Years
BioDisc BC-BN	3 Years		2 Years
BioAir Premium	3 Years	2 Years	2 Years
BioAir Economy	1 Year		
BioTec+	3 Years	2 Years	2 Years

Benefits of your extended warranty

Upon activating your extended warranty for your Kingspan Klargester treatment plant, you will benefit from:



Replacement parts if required for your system (fair wear and tear only).



Free expert technical support from our Kingspan Service team.



Remain fully compliant with local DEFRA/Environment Agency regulations.



Peace of mind with no disruption or downtime needed for maintenance or repairs.

Terms of your extended warranty

To ensure your extended warranty is valid, please adhere to the following terms:

- Registration of extended warranty must be made within 3 months of date of dispatch.
- To activate your extended warranty, you must register online at kingspan.co.uk/klargesterguarantee
- Your Kingspan Klargester plant must be commissioned by a suitably qualified professional, either a Kingspan Service engineer or Kingspan Klargester accredited installer & Service partner.
- You must arrange to have a full service of your plant within 12 months of date of dispatch. Contact our Kingspan Service team on helpingyou@kingspan.com to arrange a suitable date
- Your Kingspan Klargester treatment plant must be serviced in accordance with the manufacturing guidelines, as some tanks will need more than one service.
- Any repair work carried out under the terms of the extended warranty contract will be guaranteed for a period of 28 days unless the original repair works were necessitated by reason of abuse or misuse of the system (in which case any all repair works will be chargeable).
- Your Kingspan Klargester treatment plant must be tankered as per manufacturing guidelines by an accredited company.
- The extended warranty will be invalidated if you do not give us a reasonable opportunity to inspect the goods and the system to confirm the cause of the problem which you have encountered with it.
- The warranty will be invalidated if you abuse and/or misuse the goods and/or the system.
- The warranty set out above will be invalidated if you use the goods and/or the system in any way which is inconsistent with any of the following:
 - any specific instruction given to you by us;
 - the manufacturer's guidelines; or
 - any operating instructions.
- The warranty set out above will be invalidated if you fail to notify us in writing of the defect or failure in the goods or system within 14 days of your discovery of the defect or failure.
- We cannot take responsibility for any loss of profit, which you may suffer as a result of any failure or defect in the goods or system.
- When claiming Warranty, you must keep a record of all service and maintenance records carried out to your Kingspan Klargester plant (either by Kingspan Service and/or the approved installer & Service partner).

